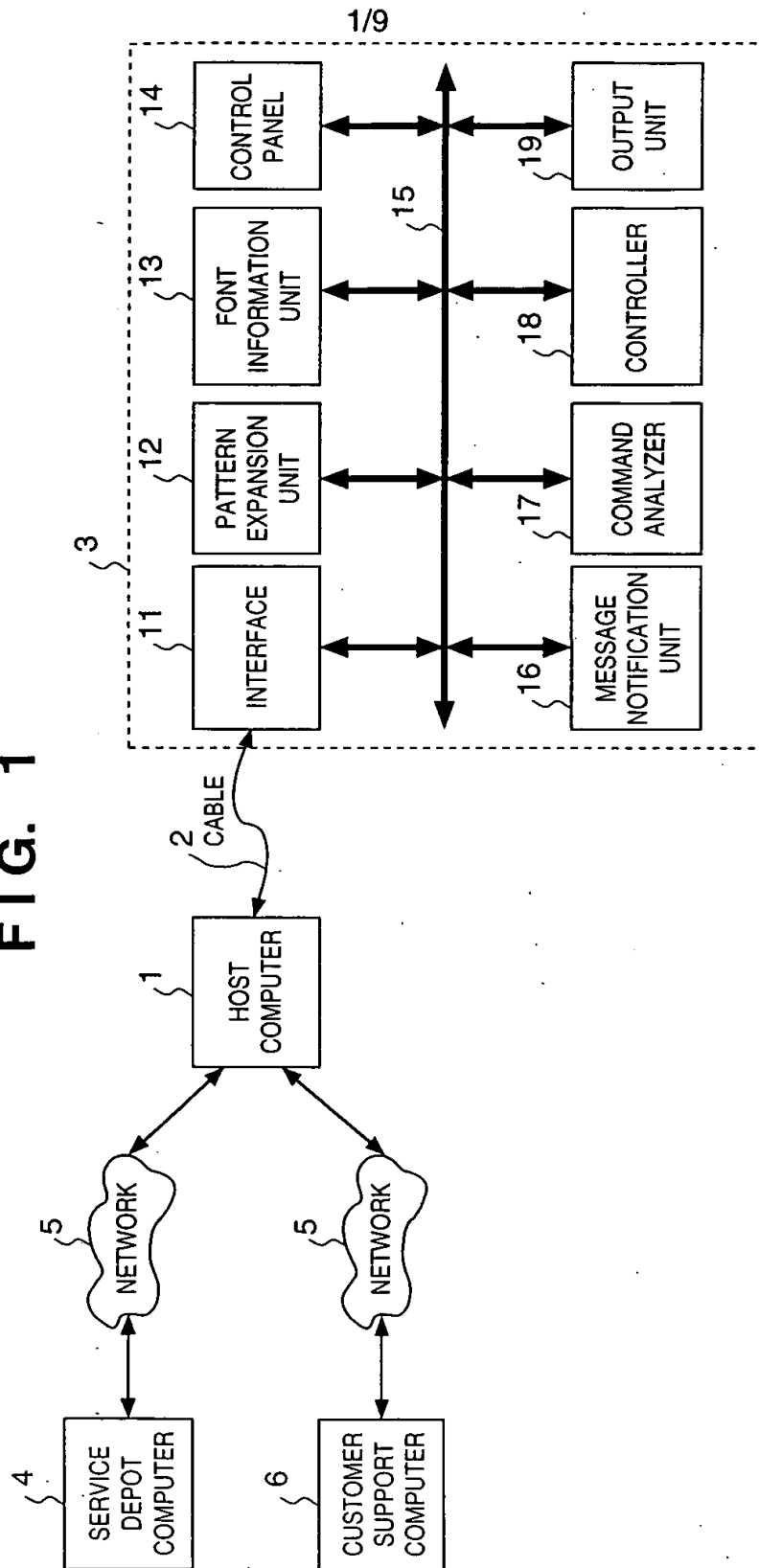
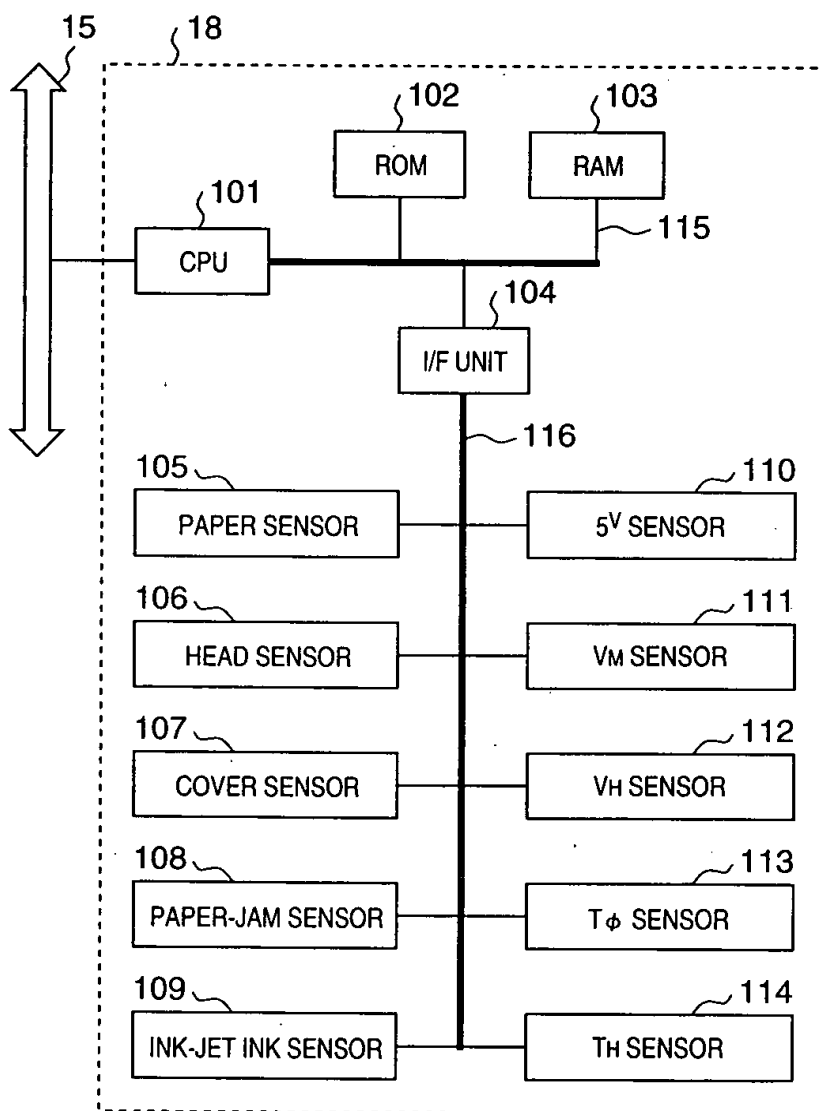


FIG. 1



[illegible]

FIG. 3



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FIG. 4

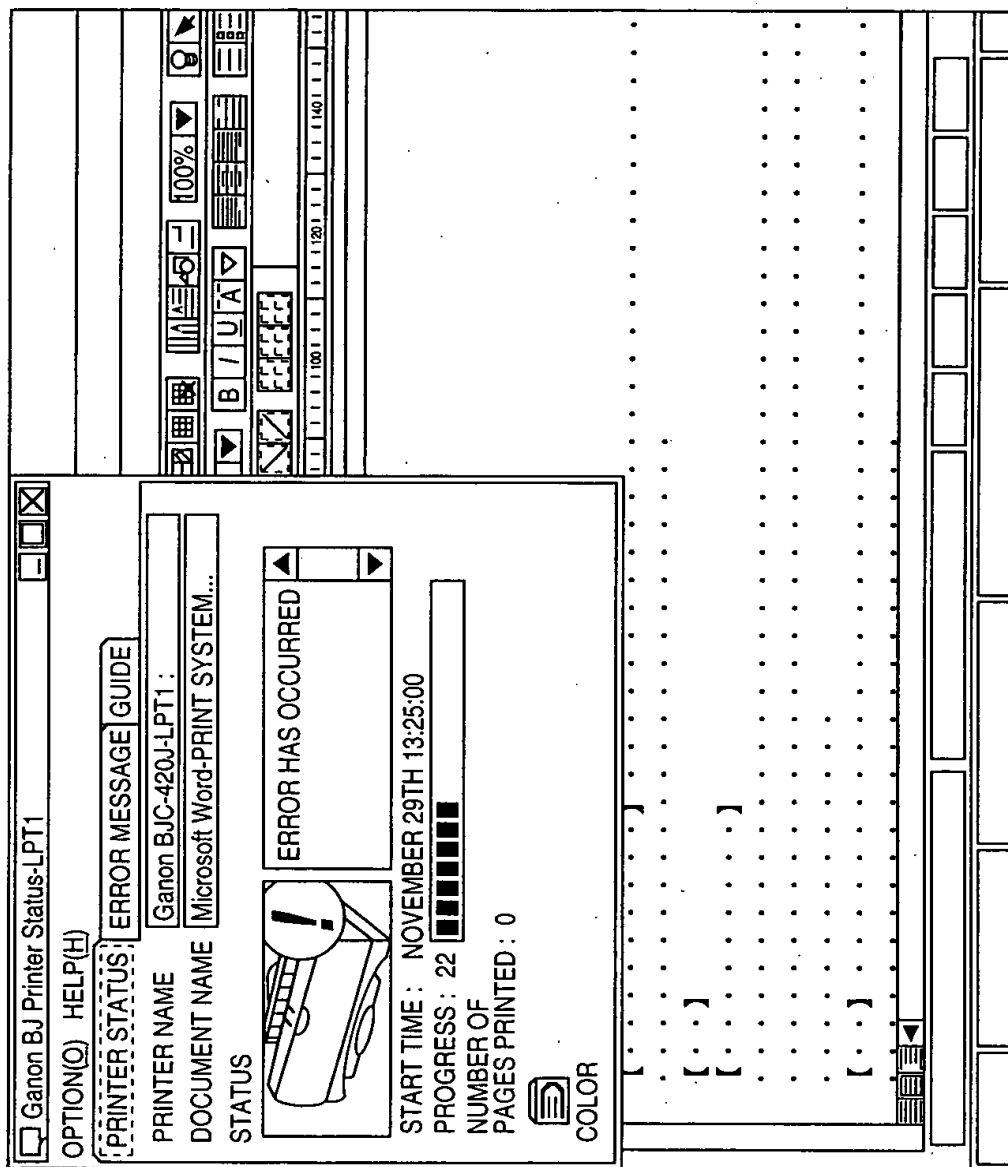
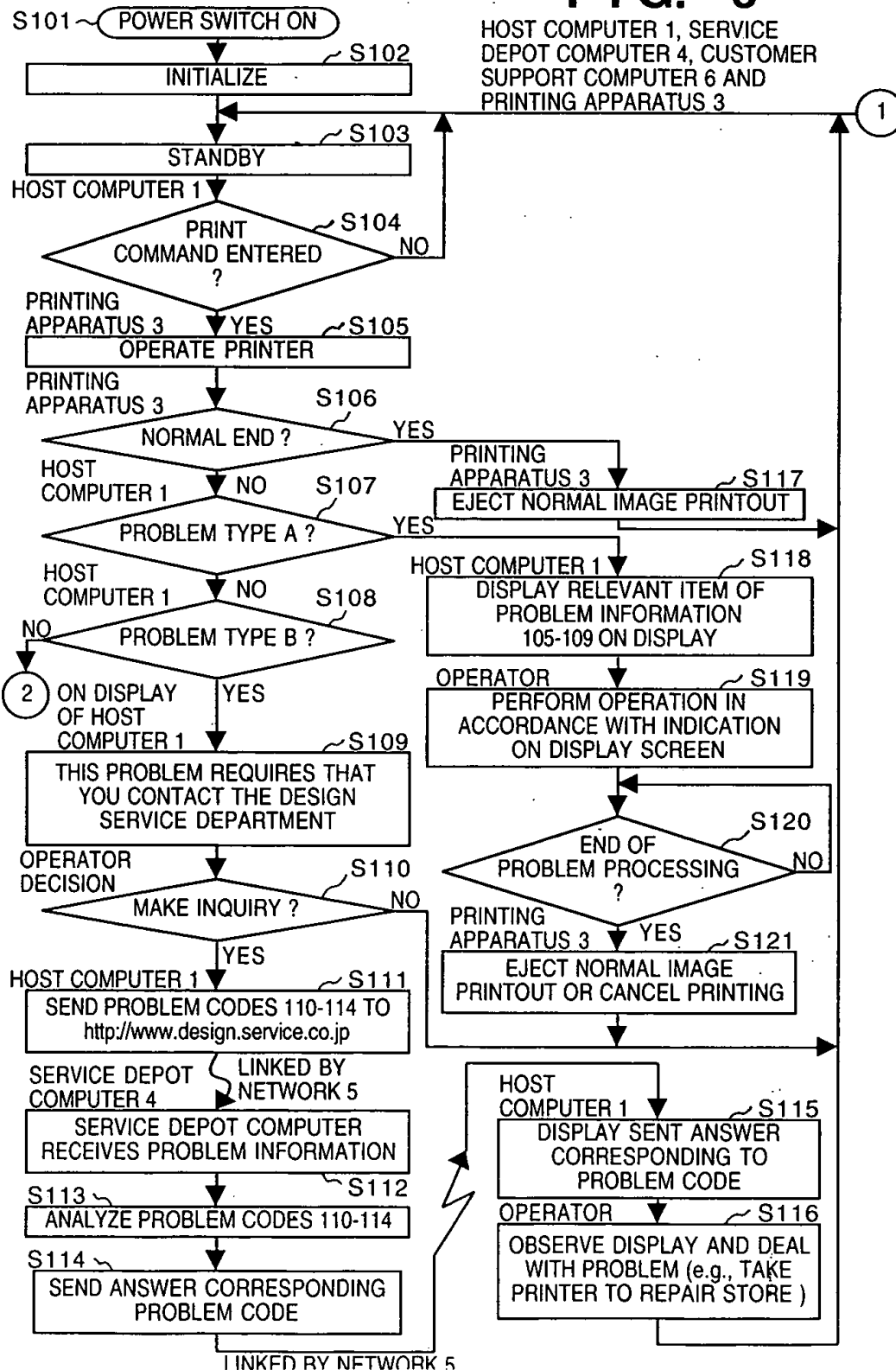


FIG. 5

PROBLEM TYPE	INTERNET ADDRESS (WEBSITE URL)	PROBLEM CODE	NATURE OF PROBLEM	ANSWERS
A	NONE	105	PAPER LOADED ?	OUT OF PAPER.
A	NONE	106	HEAD NOT MOUNTED ?	HEAD IS NOT MOUNTED.
A	NONE	107	COVER LEFT OPEN	COVER IS OPEN.
A	NONE	108	PAPER JAM	REMOVE JAMMED PAPER.
A	NONE	109	NO INK	OUT OF INK.
B	http://www. design. service. co. jp	110	5V NORMAL ?	NO 5V DC. TAKE PRINTER TO SERVICE DEPOT.
B	http://www. design. service. co. jp	111	V _M (MOTOR VOLTAGE) NORMAL ?	NO MOTOR VOLTAGE. TAKE PRINTER TO SERVICE DEPOT.
B	http://www. design. service. co. jp	112	V _H (HEAD VOLTAGE) NORMAL ?	NO HEAD VOLTAGE. TAKE PRINTER TO SERVICE DEPOT.
B	http://www. design. service. co. jp	113	T _φ (AMBIENT TEMPERATURE) NORMAL ?	PRINTER TEMPERATURE IS ABNORMAL. TAKE PRINTER TO SERVICE DEPOT.
B	http://www. design. service. co. jp	114	T _H (HEAD TEMPERATURE) NORMAL ?	HEAD TEMPERATURE IS ABNORMAL. TAKE PRINTER TO SERVICE DEPOT.
C	http://www. customer. service. co. jp	115	QUESTION CONCERNING PAPER	"AN APPROPRIATE ANSWER TO YOUR INQUIRY CORRESPONDING TO THIS PROBLEM CODE WILL BE PROVIDED BY THE PROGRAM AVAILABLE AT YOUR CUSTOMER DEPOT"
C	http://www. customer. service. co. jp	116	QUESTION CONCERNING SPECS	
C	http://www. customer. service. co. jp	117	REGARDING PRODUCT INQUIRIES	

FIG. 6



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FIG. 7

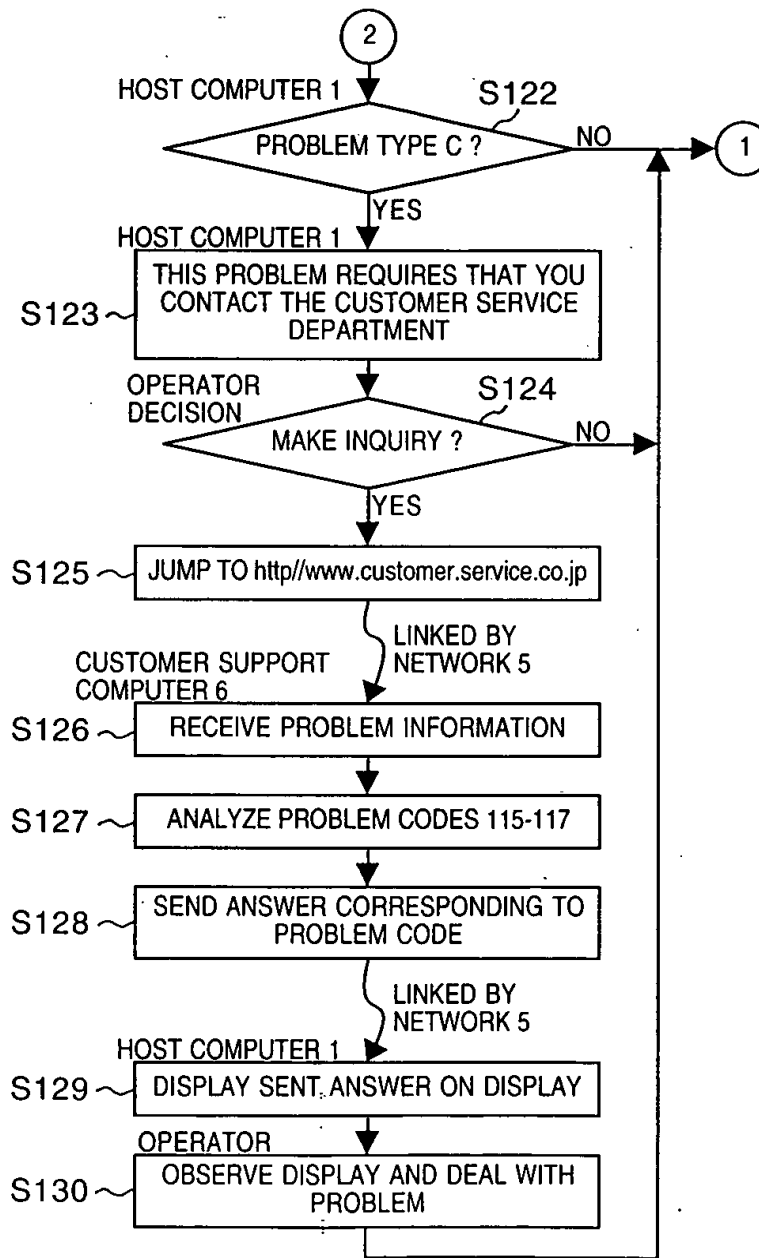


FIG. 8

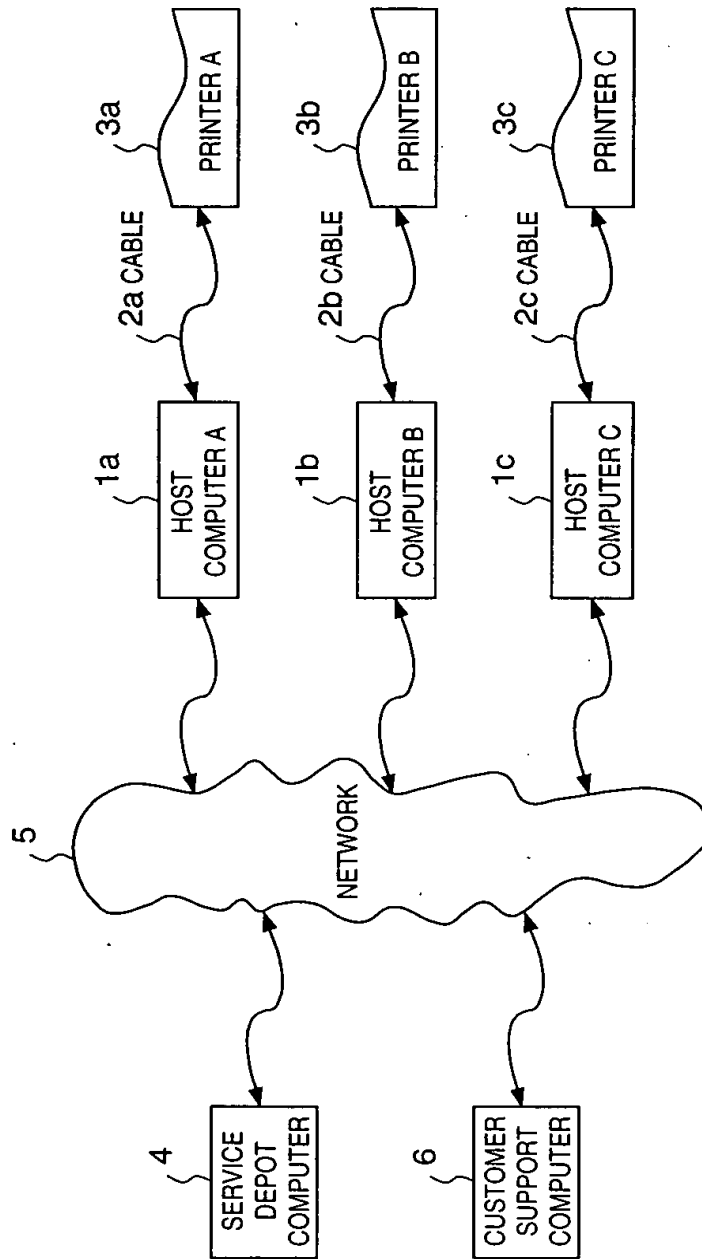


FIG. 9

